



CONTRACT FOR CUSTOMERS

VIVAMOS / TOGETHER21 represent by :

Name: _____
Familyname: _____
Adress / Country: _____

INFORMATION ABOUT THE JOURNEY :

Name Traveltour : _____
Period : from _____ to _____

LOCATION

Adress : _____
Postcode / place : _____
Phone : _____

Please fill in the fields below and send them back to the contact address on the last page, in writing or by e-mail (electronically). For children under 12 years our trips are unsuitable. Individuals may leave the additional information blank

Customer / Adult Person :

Name / Familyname: _____
Date of Birth: _____
Adress / Country: _____

Passport-Nr: _____

Name / Familyname: _____
Date of Birth: _____
Adress / Country: _____

Passport-Nr: _____

Teenage family participants :

Name / Familyname: _____
Date of birth: _____
Adress / Country: _____
Passport-Nr: _____

Name / Familyname: _____
Date of birth: _____
Adress / Country: _____
Passport-Nr: _____

Name / Familyname: _____
Date of birth: _____
Adress / Country: _____
Pass-Nr: _____

Upon completion of this letter, there is a legal contract according to the following conditions:

1. Conditions:

Depending on the airline, several options for baggage transport are available. We draw your attention to this when planning your trip limit personal luggage to about 20 kg. 1 suitcase or 1 touring backpack + 1 hand luggage. Please comply with these conditions.

2. Round Trip – Booking of the flight

With regard to the very cheap VIVAMOS travel deals, you are probably booking your own flight with an airline of your choice, so that the adventure tours can be offered on these terms. In the concrete and detailed description you will be informed on exact meeting places, partly already on group meeting with outward journeys (*for example meeting point, Euroairport, Basel or Zurich airport*). Adhering to these times is the key to our travel planning. If a flight company arrives late, the competent local team will be available to meet you and pick you up at the airport meeting point and escort you to the base camp. This is

organized by our travel team helpers. The independent booking of the flight makes you as a guest also free in the planning of the holiday dates, even a few days before our meeting point or after the holidays free to make. Our team will be happy to help with tips on booking flights in case of problems or questions. Contact us at any time by mail or on the given contact details.

3. Tourplan

The tour plan is created and published by the organization Vivamos and the tour guide / team. The guests of the trip will be informed on the tour schedule, to be present on time from the 1st day on. Unless extraordinary events of force majeure or delays in the airline occur. For this purpose, the person to be detained is subsequently guided to the base camp. Punctuality applies to any planning for the tour and must be adhered to. Before the start of the tour, the necessary infrastructure will be provided on time. The reservation / camping stay is the responsibility of the tour guide on registration of the guests. The tours are usually planned on several stages or on a location of the best possible choice. Vivamos will provide a guest list in advance if agreed upon in advance. Subsequently registered guests during this period, must be registered at most in other hotels / campings.

2. Payment / Finance

The guests / tour participants undertake to pay the full tour (*without flight, which is booked independently*) at least 10 days in advance with registration fee to a travel account of the organization VIVAMOS / TOGETHER21. This budget will be allocated to all costs such as travel team, meals, transportation, stays and program and paid out to the organization via invoice. Payment is made upon registration via payment slip or E-banking to the account of the Vivamos representative after signing this letter. Delays in the payment will not be tolerated and will be financially claimed in the event of additional expenses with losses in Vivamos commitment amount. Any additional costs will be borne by your own fault and invoiced by Vivamos. This also applies in case of illness or other reasons for failure of participation. The registration remains binding, but can be made up on the address and confirmation - medical certificate or consultation with the Vivamos Tourguide on another tour in the following year or for any other travel planning, without any extra effort. In case of insufficient registrations, the entire amount will be refunded.

3. Arrival + tasks of the team

The tour guide + team prepare themselves well before the arrival of the guests for the upcoming round trip. They are responsible for material, food and beverage supply and for group movement with mobile vehicles. The team

accompanies the guests from the day of arrival via the meeting place until the day of departure. Of course, with great sense of humor and family style & manner, your concerns and wishes are addressed, insofar as they can be fulfilled. The organizer / tour guide organizes all necessary permits, if necessary (*free camping, admissions, etc.*). The helpers are organized by the tour guide and hired by the Vivamos team.

4. Important rules / registration conditions

In the event of non-compliance by one or more contractual items by a party, a penalty shall be appropriately paid on the occasion. Exceptions are cases of force majeure. Jurisdiction is Switzerland.

5. Changes / cancellation of the contract

Changes to this contract require the approval of the organizer and must be submitted in writing beforehand. Handwritten changes and entries in contract copies are not permitted. The organizer reserves the right to claim compensation for loss of the travel group. If the minimum number of passengers is not fulfilled until 4 weeks before the event, this contract expires free of charge for both parties. If possible, a reduced special program is offered.

6. Accomodation / health

The basic need for food is organized by the tour guide and arranged with helpers in the team on site. Shopping, cooking, drinks - stationary or during the trip. Disease prevention abroad is a matter for the client himself, as is any health and accident insurance. We cook on site mainly vegetarian or with chicken / fish. We are happy to accept menu requests during the day. Extra wishes have to be bought by yourself. There is everywhere the opportunity to eat naturally at markets and stalls / snack. Special information about food / allergies please specify:

7. Liability

The organizer is not liable for theft, which happens during the tour. In the case of physical accidents, such as material damage, all guests must be internationally insured. Material damage to rented cars etc. must be assured by the

tour guide. Damage to third parties, whether in the hotel / camping or on the trip are also to be held responsible and insured by the customers. Responsible for visa is the guest himself.

8. Additions:

9. Accomodation

The accommodation will be adapted to the tour plan of the respective offers and considered on request (*health / individuals*). We are an adventure travel company, often based on the local conditions of the local population - which, however, maintains a good, clean standard of living in our environment.

For stays with **workshops and courses** we rent cozy single, double or family rooms. For individuals, the option of mutual awareness arises, for example. 2 women / course visitors share a room with enough beds. There are always alternatives sufficient in advance to book enough space.

For group tours is mainly the same. Depending on the tour schedule, we stay in cozy rooms - often for adventure trips to hold-in camping sites. The provided travel material also offers single or double tents to stay overnight in the camping or in nature. Group tents in the base camp can also be used as accommodation.

Important - please specify:

I only wish a single overnight stay (*personally furnished tent / single room*) which results in an extra effort in the costs, which must be discussed with the tour guide and clarified.

Yes: _____
No: _____

According to the tour plan, the nights are given for the guests, in places where it has good infrastructure to wash, eat and sleep. Special requests, such as nights in extra room, if possible on the tour, must be paid extra by the tour guests, as well as any amenities outside the tour plan. It is in the invitation to travel on the Internet clearly and clearly made aware of the whole tour and the offer.

SIGNATURES:

On behalf of the organizer:

Place and date: _____

Signature of the VIVAMOS / TOGETHER21 Tourguide :

Place and date:

Signature of the responsible customer :

Place and date:

Signature of the participant
(Responsible Person)



PARTNER VIVAMOS / TOGETHER21 –

is a non profit network in favor of the activities of and with people and their purpose according to the statutes. All of our net profits (net of fees / expenses paid by and members + contractually agreed points) will flow into the money flow of the Together21 network and benefit the life projects listed on the Internet. There is a recognized organization in accordance with the Swiss legal basis

CONTACT www.vivamos-tours.com / tourguide@together21.org

Postadress: Vivamos Reisen / A. Hubler, Kappelisackerstr. 79, 3063 CH-Ittigen

PROVISIONS GOVERNING THE APPLICATION

Due to the above, written registration via travel contract, a partial payment / registration fee of CHF 450 / Euro 400 becomes binding within 21 days after receipt of the document and must be paid into our specified account. This amount will be deducted from the total travel expenses.

At best, they pay the travel costs within the first payment period of the 21 days in one transfer. In the case of our granted deadline, the balance of the journey will be transferred from you to our account no later than 10 days before the travel date. If the amount is not paid up to this date without justification, we will charge the fee without refund and no participation in the trip will be approved unless there is a legal, financial guarantee of the remaining costs. However, in this case the registration fee can be used at any time for further travel. The remaining amount is still to be paid in the amount of travel expenses. Vivamos / Together21 reserves the registration fee up to this final payment.

Failure as a participant with regard to the journey of their choice, due to illness or other reasons is not refundable, but can be made at any time on further tours as a replacement appointment of the same travel organization through Vivamos and Vivamos partners. It is also possible to transfer the travel reservation with a signed, written confirmation to another person

We therefore change their name to this person with regard to this written confirmation. Both parties must submit a written / electronic signature to our contact point in a single document with date, location and booking number including date + name of the trip and a short justification. Upon proof of a written confirmation of a possible default, the credit will be redeemed or transferred. In case of a shift, in favor of her, therefore, for a next trip (her choice). A travel insurance can be put into effect independently

Inquiries and assistance with flight bookings can be made to the travel organizer and usually have to be booked by yourself After successful registration this information will be forwarded to the responsible tour guides Contact directly for inquiries / information (*Depending on the season / activities, it may take a few days for an answer to your question*)

tourguide@together21.org